

MINUTES FROM THE HORNDEAN PPG MEETING HELD ON 9th July 2013 6.30pm

Present: Jan Chard, Derek Chard, Jo Lougher, Dennis Raynor, Bill Evershed, Barry Stapleton, Nikki Mustchin, Iris Challinor, Ruth Smith, Carol Smith, Barry Stapleton, Sandy Stapleton, Jean Smees, and Dr Mark Coombe.

Apologies: Valeri Howes, Caroline Footman

Minutes and Actions from previous meeting: It was noted that Nikki Mustchin was present at the meeting although this had not been recorded in the minutes. JTS to amend. Dr Jenny Allinson has also asked the CCG to forward their directives. When received JTS will email to the group. The minutes were agreed as an accurate account of the meeting of May 2013.

Update on Planning Developments: Mark informed everyone that a meeting took place on the 31st May 2013 with a representative that Linden Homes had employed to help them move the project on and help the practice maximise the potential of the current site. He was surprised that no legal documents were in place. His next step following the meeting was to forward suggestions and a proposal to Linden Homes outlining how things should move forward.

Mark explained that he had concerns following this meeting which included the following issues:

- Worried about the legal situation as current agreement ends at the end of August
- Still waiting for proposal to be forwarded to Linden Homes. Several emails have been sent asking for a report on progress to both Linden Homes and their rep. Concerned that they are delaying deliberately.

Some discussion took place regarding the development and members of the PPG asked how/if they could help. MDC informed the meeting that at the moment it is probably best to wait and see the outcome of the proposal but that the group could be prepared to take action should things not go according to plan or the proposed plans are unachievable for the practice. MDC promised to keep the group informed of any progress.

It was also noted that the Parish Council are now not moving into Nash Hall due to the fit out costs. At this stage no one seemed to know what will be happening with that build.

Chair persons: Following discussion about ownership of the group the following members volunteered to take on the various roles.

Derek Chard - Chairperson
Barry Stapleton - Deputy Chairperson
Carol Smith - Secretary

All those present were appreciative and supportive of each nomination and the positions were agreed.

Mr Evershed asked Mark if he could have his permission to contact the editor at the Petersfield post and also the district councillor. It was agreed that contacting the local press would be a very good idea if things did not go according to plan with the build but that perhaps at this stage it would be good to prepare some form of letter/correspondence which can be sent to various parties which included, Linden Homes, the Parish Council, local MP, EHDC and the local press just in case! Mr Evershed mentioned that his contacts would not take matters further at this stage without his permission. It was agreed that the Chairperson would coordinate with the group to prepare this information. JTS to meet with the chair and give him contact details etc. It was also suggested that everyone have a sticky badge at the next meeting so everyone can familiarise themselves with everyone's name. Once again Mark reassured the group that he would let them know asap of any developments.

AOB

NHS 111: JTS informed the group that there was a lot of negative press regarding the new NHS 111. She explained that in some areas the NHS11 had lost their contracts and that there were also a lot of local issues with the services. She explained that this was not in the control of the GPs and that in fact many practices were not happy with the service. She explained that the service is currently under review.

Items carried forward from last the previous meeting.

Emis Access – Some difficulty making an appointments on line. JTS to review. Patients asked to let her know if problem continues.

Routine Appointments – Some concerns regarding the availability of routine appointments. MDC informed the meeting that the practice continues to monitor appointments and that it takes measures to try and ensure availability although it is aware there has been a lot of pressure on appointments recently. Unfortunately this has been seen everywhere in general practice recently. Some appointments are opened up 7 days in advance and also appointments are available online. In addition telephone appointments are also available. He reassured the meeting that the practice will continue to monitor and try and make more appointments available if needed when possible.

The date if the next meeting will be discussed once the proposal has been received and more information is available. However JTS and the Chair will meet within the next few weeks. The chair will keep the group posted.