

THE HORNDEAN PATIENT PARTICIPATION GROUP 5TH JULY 2017

Apologies

Ian Duckworth

Members Present

Caroline Footman, Derek and Janet Chard, Dennis Rayner, Jean Smees, Jean Mustin, Iris Challoner, Dr Said Hermes, Derek Tree, Jo Lougher and Edwina Fennemore.

New Surgery Update

Jean said that at the moment the solicitors were still waiting for some responses from Linden Homes although information is now being received. There have been talks with Guinness about the Lease and the maintenance. The carpark and its maintenance is down to Linden Homes. There are 6 carpark spaces at the back of the property for the Doctors and Emergency Services, this is a CCG requirement.

The Lease needs to be worked out, some of the work needs to be signed off by the Council. So things are looking a bit more positive at the moment.

Update on South of Butser LPG

Caroline reported on the held over reports and they are attached.

Caroline thought at some stage it would be useful for Dr. Reid to come and talk to us.

Jean thought it was a good idea but probably in the future.

Appointment System

Ian wanted to know if the appointment system had changed since his Patient's Booklet of 2013. He has not had any problems but wondered if there was a more recent Patient's Booklet.

Jean said all new patients are given an up to date booklet and they are available at the Surgery or on line.

Update on Napp

Derek presented us his report on Patient Activation Measure (PAM).

It is hoped that Patients can manage their own health and care. More work with practices is required and Derek said if our Practice felt it worthwhile he would get more involved.

AOB

Caroline was pleased to say she has been accepted for training and will be joining the Mental Health Forum.

Meeting finished at 7.30pm.

Next Meeting Wednesday 27th September (Provisionally)

